



RCG – RESPONSIBLE GAMBLING SERVICES

SITHGAM001 – Provide Responsible Gambling Services

Course Information

This is a nationally recognised accredited unit that is part of the SIT - Tourism, Travel and Hospitality training package. This qualification is designed to develop the skills and knowledge required to provide responsible gambling services and to assist those customers who have issues with problem gambling.

Entry requirements

- There are no qualification or pathway prerequisites to undertake this course.
- Sound basic reading and writing skills are needed. If you have any reading or writing support needs, please discuss with us at enrolment.

Paying for the course

The College can offer Community Service Obligation funding for this qualification for eligible learners. Please check the student fee with the College.

- For those students who are not eligible for a Community Service Obligation subsidy the course is priced at \$160.
- For information regarding conditions for refunds, please refer to our [Student Handbook on our website.](#)

Learning and Assessment Material

You will be provided with detailed learning and assessment materials for the unit.

Course delivery

This course is delivered as a one day class (6 hours).

Assessment

There are no exams. Your competency (knowledge and skills) is assessed through

- Completion of Written Questions and Answers
- Practical demonstration of skills

You are required to be on time to class and attend for the full allocated time.

Student Support

Under Student Support provisions you may approach the trainer at any time for additional support or discussion, and programmed support may be offered in groups or individually. We also offer a variety of support for people with specialised learning needs. Please let us know if you have any Language Literacy and Numeracy or other needs and we can discuss arrangements to provide you with support in your studies.

Foundation Skills

Foundation Skills describe language, literacy, numeracy and employment skills that are you are required to have to successfully complete the qualification. These skills are included in the training and assessment for each unit. On successful completion of the unit SITHGAM001 – Provide Responsible Gambling Services, you will also be awarded three further units from the Foundation Skill Training Package. These are:

- FSKOCM03 - Participate in simple spoken interactions at work
- FSKRDG07 - Read and respond to simple workplace information
- FSKWTG06 - Write simple workplace information

If you have any further questions, please do not hesitate to contact the College in (02) 6672 6005

or reception.mcc@bigpond.com

For more information go to [Student Information on our website](#)

This training is subsidised by the NSW State Government under the Community Service Obligation ACE program

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